



To all Amware Craftsmen:

Over the past five years, CHEP has undergone many changes; Amware Pallet Services (APS), at times, has failed to adopt change at the same pace. As a result, today we find ourselves operating as a less efficient network.

Effective January 1, 2007, we will manage to a positive realignment within our APS division of Amware Logistics Services. The expectation of this realignment is to encourage greater consistency within our facilities, as well as controlled improvement, in effort to drive cost reduction. We have many challenges facing this division throughout the coming year and we must "step-up" if APS wishes to continue to be a valued provider in support of CHEP USA.

As of January 1st, Robert Raines and Sherman Loney will continue in their roles as Regional Managers. Robert will be responsible for Virginia, North and South Carolina, and Jacksonville. Sherman will be responsible for Lakeland, Birmingham, Houston, Hammond, and Indianola.

Dean Steele and Dave Robinson will retain responsibility for Salem and Pompano, respectively; Dave will be taking on the additional responsibilities of training and improving quality within all APS sites, while Dean will spearhead our compliance and continuous improvement efforts within the division.

Please join me in wishing the APS Operations team the best of luck in meeting our 2007 goals and objectives throughout the coming months.

Jim Smith, CEO
Amware Logistics Services